



Syswan VPN Client

Installation Guide

For advanced setup please refer to your User Guide on the CD-ROM for more detailed information.

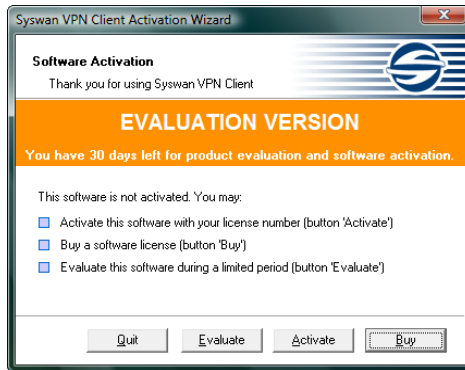
1. Software Installation

The Syswan VPN Client installation is a classical Windows installation that does not require any specific information.

After completing the installation, you will be asked to reboot your computer.

After reboot and session login, a window will appear with several options:

- “Quit” will close the window and the software.
- “Evaluate” allows you to continue your software evaluation. The time remaining for evaluation will be displayed on the launch screen.
- “Activate” allows you to activate the software online. This procedure requires a License Number. On clicking the “Activate” button, an Activation Wizard will pop up.
- “Buy” allows you to go online and purchase a Software License from Syswan Technologies Inc.



Note: On Windows 2000, XP and Vista, you must have administrator rights. If it is not the case, the installation will stop after the language choice with an error message.

Shortcuts:

After installation, the Syswan VPN Client software can be launched :

- from user desktop, by double-clicking on the “Syswan VPN Client” shortcut
- from the VPN Client icon available in the taskbar
- from the menu via Start -> Programs -> Syswan -> VPN Client -> Syswan VPN Client

2. Software Evaluation

It is possible to use the Syswan IPsec VPN Client during the evaluation period limited to 30 days by clicking on the “Evaluate” button. When the Syswan VPN Client is on “Evaluation” mode, the registration window appears at each start up of the software.

Once evaluation period expires, the “Evaluation” button will no longer be available and the software will be disabled.

3. Software Activation

3.1 Software Activation Wizard

For use beyond the evaluation period, the Syswan IPSec VPN Client software must be activated. The Software Activation is a two step process which requires a License Number and an email address.

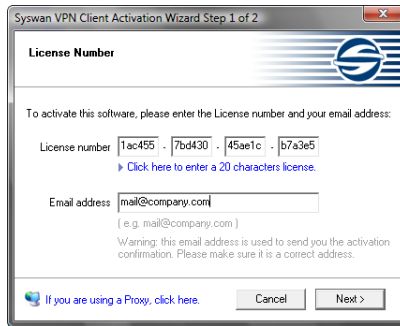
The “Activation Wizard” can be launched from the VPN Client software as follows:

- Click on the “Activate” button in the startup window when you start the VPN Client.
- Click on the “?” menu and then click on “Activation Wizard...”

3.2 Step 1 of 2: Enter License Number

Software Activation requires a License Number.

Enter your License Number, your email address and click ‘Next’ as shown below:



Note: Ensure that your email address is entered here correctly. It will be used to send you back the activation confirmation.

3.3 Step 2 of 2: Online Activation

The “Activation Wizard” will automatically connect to the online software activation server to activate the VPN Client Software. You can go back at anytime to change the License Number. The “Activation Wizard” will end upon successful Activation of your licence.

3.4 Activation Troubleshooting

Errors may occurred during the activation process. Each activation error is briefly explained on the step 2 activation window. The link “More information about this error” below the progress bar provides online full explanations and recommendations on how to proceed next.

Most of the errors encountered may be fixed by carefully checking the following points:

1. Check that you entered the correct License Number (error 031).
2. The communication with our activation server may be filtered by a proxy (error 053 or error 054). You should configure the proxy in the step 1 of the Software Activation Wizard by clicking the link at the bottom of the window.
3. The communication with our activation server may be filtered by a firewall (error 053 or error 054). Check if a personal firewall or a corporate firewall is filtering your communication.
4. Our activation server may be temporarily unreachable. Try to activate the software a few minutes later.
5. Your License Number is already activated (error 033). Contact our sales team: sales@syswan.com

All activation errors are detailed online on our website:

<http://www.syswan.com/swvpnclient/vpnactivationerrors.html>

Note: If you didn't succeed in activating the software despite the above recommendations, it is always possible to manually activate the software on our website:

http://www.syswan.com/swvpnclient/osa_manual.html

This enables users to immediately activate their software online.

4. VPN Configuration using the Configuration Wizard

The Syswan IPSec VPN Client provides a Configuration Wizard which enables the creation of VPN configuration in three easy steps. This Configuration Wizard is designed either for remote computers that need to get connected to a corporate LAN through a VPN gateway or in Peer to Peer mode.

Example configuration :

- Your remote computer has a dynamically provided public IP address.
- You need to connect the Corporate LAN behind a Syswan Duolinks SW24 VPN gateway that has a FQDN (gateway.yourdomain.com).
- The Corporate LAN address is 192.168.100.x and you need to reach a LAN server with the IP address: 192.168.100.10

For configuring the above connection, open wizard window by selecting menu “Configuration > Wizard”

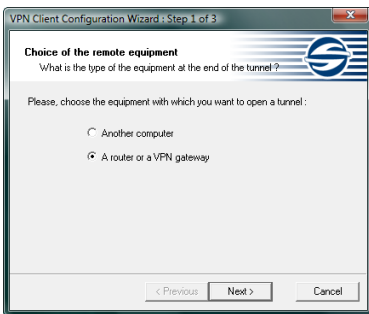
Step 1 of 3 : You must specify the type of the equipment at the end of the tunnel (ie: VPN gateway).

Step 2 of 3 : You must specify the following information:

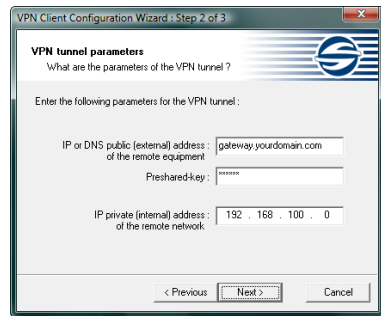
- The public (WAN side) FQDN of the remote gateway.
- The preshared key you will use for this tunnel. This preshared key must be the same on the gateway.
- The IP address scheme of the corporate LAN (ie: 192.168.100.0).

Step 3 of 3 : This step summaries your new VPN configuration. Other extended parameters may be configured directly via the “Configuration Panel” if needed.

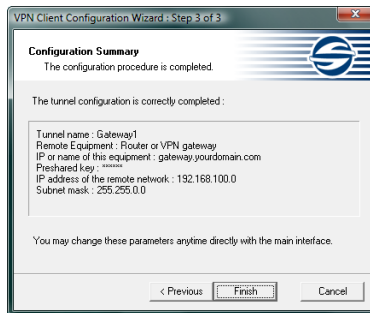
You may need to contact your Corporate Network Administrator to obtain the necessary details of your Corporate network gateway and VPN settings before attempting to configure your remote VPN access.



Step 1 of 3



Step 2 of 3



Step 3 of 3

Minimum Hardware Requirements :

Pentium III or higher computer, 256Mb memory, 10Mb free disk space, Network card with TCP/IP and Internet connectivity

Supported OS :

Windows 2000, Windows XP, Windows Vista



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For any additional information or assistance refer to your User Manual on the CD or visit our web site.

Phone Support USA / Canada : 1 - 877 - 7 - SYSWAN (Toll Free : 1 - 877 - 779 - 7926)

Phone Support International : 00 - 1 - 541 - 393 - 2222

E-mail Support : support@syswan.com

Website : <http://www.syswan.com/support>

SWV/PNCLINTQIGV2BUS

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